	omplete boxes in black ink & BLOCK CAPITALS. o not strike through blank sections.		South East Coast
Incident Date Incident Date Call Sign Letter Call Sign Number Base OU ID Personnel Number Grade At Scene At Patient Location of Incident As Patient Address DNA Incident N At Patient At Patient Patient Unwilling / Uto Provide I	Primary Survey Consent Catastrophic Haemorrhage Y N N Y N Airway Clear Obstruction Breathing Present Ineffective Absent Circulation Peripheral Central Only Absent Alertness A C V P U O Obs. Resps	Manual : Size OPA :	No. Ve Attempts ID Cannulation/Access Ve Attempts ID Cannulation/Access IV Size Time of Access ID IO
			Drug/Gas Name Code ID Time Dose / % Unit Route Batch Expiry Cardiac Arrest/ROLE Initial presenting rhythm VF/VT PEA Asystole Other Bystander EMS Other None Witnessed By CPR Started By Shock Given By ROSC Achieved By
Outcome Hosp Code Ward/Dept	lo. of Continuation Non Con Outco	ome Form Completed By ID	Time of Arrest

NEWS 2 Matrix (age 16 and above):

Parameter	3	2	1	0	1	2	3
Resp Rate	≤8		9-11	12-20		21-24	≥25
SpO ₂ Scale 1	≤91	92-93	94-95	≥96			
SpO ₂ Scale 2	≤83	84-85	86-87	88-92 ≥93 on air	93-94 on oxygen	95-96 on oxygen	≥97 on oxygen
Air or oxygen?		Oxygen		Air			
Systolic BP	≤90	91-100	101- 110	111-219			≥220
Pulse Rate	≤40		41-50	51-90	91-110	111-130	≥131
Consciousness				Alert			CVPU
Temp	≤35.0		35.1- 36.0	36.1-38.0	38.1- 39.0	≥39.1	

Paediatric Early Warning Score Matrix (age under 16):

	0	1	2	3
Cardio- vascular	Pink or cap refill 1-2 sec.	Pale or cap refill 3 sec.	Grey or cap refill 4 sec. Tachycardia 20 above normal rate.	Grey and mottled or cap refill 5 or more. Bradycardia or tachycardia 30 above normal rate.
Resp- iratory	Within established baseline. No retractions. Room air.	10 or more above baseline. Subcostal or substernal contractions. Up to 2L/min or 30%.	20 or more above baseline. Intercostal or supraclavicular contractions. Up to 4L/min or 40%.	30 or more above baseline. Suprasternal or sternal contractions. Grunting. Up to 5L/min or 50%
Behaviour	Playing/ Appropriate or Sleeping.	Irritable, but consolable.	Irritable and inconsolable.	Lethargic or confused. Reduced response to voice or pain.

Score an additional 2pts for nebuliser use or suctioning.

Wong-Baker Pain:







Hurts Little Bit

2

Hurts **Little More**



Hurt





Hurts **Even More**

Hurts Whole Lot

Hurts Worst

=yes:	
Open spontaneously	4
Open to verbal command	3
Open to pain	2
No eye opening	1

Verbal response:

Orientated	Ę
Confused	4
Inappropriate words	3
Incomprehensible sounds	2
No verbal response	-

Motor:

Obeys commands	6
Localising pain	5
Withdrawal from pain	4
Flexion to pain	3
Extension to pain	2
No motor response	1

STEMI Care Bundle

- Condition Code A02.
- 12-Lead ECG.
- ASPIRIN administration.
- GTN administration.
- ANALGESIA aim for pain free with morphine or entonox.

TWO PAIN SCORES

If any element cannot be completed, a valid reason MUST be documented.

Clinician Codes:

Clinical Grade	Code
Doctor	DR
Consultant Paramedic	CO
Critical Care Paramedic	CP
Paramedic Practitioner	PP
Experienced Paramedic	EP
Newly Qualified Paramedic	NP
Student Paramedic	SP
Technician	AT
Associate Practitioner	AP
Associate Ambulance Practitioner	AA
Trainee Associate Ambulance Practitioner	TP
Emergency Care Support Worker	ES
Community First Responder	CR
Fire Responder	FR
Midwife	MW
Nurse	NU

Rockwood Frailty Score

1 Very Fit - People who are robust, active, energetic and motivated. These people commonly exercise regularly. They are among the fittest for their age.



2 Well - People who have no active disease symptoms but are less fit than category 1. Often, they exercise or are very active occasionally, e.g. seasonally.



3 Managing Well - People whose medical problems are well controlled, but are not regularly active beyond routine walking.



4 Vulnerable - While not dependent on others for daily help, often symptoms limit activities. A common complaint is being "slowed up", and/or being tired during the day.



5 Mildly Frail - These people often have more evident slowing, and need help in high order IADLs (finances, transportation, heavy housework, medications). Typically, mild frailty progressively impairs shopping and walking outside alone, meal preparation and housework.



6 Moderately Frail - People need help with all outside activities and with keeping house. Inside, they often have problems with stairs and need help with bathing and might need minimal assistance (cuing, standby) with dressing.



7 Severely Frail - Completely dependent for personal care, from whatever cause (physical or cognitive). Even so, they seem stable and not at high risk of dying (within ~ 6 months).

8 Very Severely Frail - Completely dependent, approaching the end of life. Typically, they could not recover even from a minor illnes



9 Terminally III - Approaching the end of life. This category applies to people with a life expectancy <6 months, who are not otherwise evidently frail.

Scoring frailty in people with dementia

The degree of frailty corresponds to the degree of dementia. Common symptoms in mild dementia include forgetting the details of a recent event, though still remembering the event itself, repeating the same question/story and social withdrawal.

In moderate dementia, recent memory is very impaired, even though they seemingly can remember their past life events well. They can do personal care with prompting.

In severe dementia, they cannot do personal care without help.

- * 1. Canadian Study on Health & Aging, Revised 2008.
- 2. K. Rockwood et al. A global clinical measure of fitness and frailty in elderly people. CMAJ 2005;173:489-495.

	xes in black ink & BLOCK CAPITALS. through blank sections.		South East Coast
	through blank sections. Primary Survey	Manual : Size OPA :	
			Drug/Gas Name Code ID Time Dose / % Unit Route Batch Expiry
Outcome Hosp Code Ward/Dept No. of Conti		ome Form Completed By ID	Time of Arrest : CPR Started : CPR

Information for You



How to Manage Your Condition

For information on how to manage your condition, medicines, healthy living and the location of NHS services, please visit:

www.nhs.uk

Call 999 for a life threatening emergency.

For everything else, call 111 or visit 111.nhs.uk

Compliments, Complaints and Requesting Your Health Information

To help us provide the best possible care for our patients' and carers', we would like to know what works well and what could be improved. We will deal with complaints and concerns sensitively and confidentially, and can assure you that you will not be treated any differently for having made a complaint.

If you would like to make a complaint, pass on a compliment about our service, pass on general feedback or make a request concerning your health information then please contact our Patient Experience Team. Provide your name, contact details and the date of your encounter with SECAmb.

Email: pet@secamb.nhs.uk

Call: 0300 123 9242 Text: 07824 625370

Or write to (no stamp needed):

Patient Experience Team, Freepost RTXX-YSHB-CSBU, Nexus House, Gatwick Road, Crawley RH10 9BG.

Your Rights Under Data Protection Legislation

Data Protection Legislation allows you to request copies of your health information, whether this is in paper or electronic format. This is known as a 'subject access request'. The request must be processed within 30 days. You should be aware that in certain circumstances your right to see some details in your health records may be limited in your own interest or for other reasons. If you have any reason to believe that your personal information / data is inaccurate you should write to the organisation that holds the data and tell them.

Please note that ALL NHS employees sign confidentiality agreements which remain in force whilst working within and after leaving the organisation. You may receive care from other organisations as well as the NHS, e.g. Social Services. We will only pass on information to others involved with your care and where there is a genuine need for this as part of your direct care.

We will not disclose your information to third parties without your permission, unless there are exceptional circumstances. This is only provided after formal permission has been provided by a qualified health professional. Examples include; where a formal court order has been issued, notification of births and where we may encounter infectious diseases which endanger the safety of others.

South East Coast Ambulance Service NHS Foundation Trust has a 'Privacy Notice' in place which clearly explains how we manage and share your information. This can be found on our website under 'Privacy Notice'. If you would like a copy of our leaflet 'Your Information' you may view or download this from the 'Contact us' section of our website, or request a copy by telephone or in writing.

Contact Us

South East Coast Ambulance Service Nexus House, Gatwick Road, Crawley RH10 9BG.

Tel: 0300 123 0999

www.secamb.nhs.uk

@SECAmbulance